

PMG CONSTANTÍ QUALITY POLICY



The Management of PMG Constantí establishes this Quality Policy, fully aligned with the IATF 16949:2016 standard, as well as the applicable legal and regulatory requirements.

This policy guides our actions to ensure **customer satisfaction, the fulfillment of stakeholder expectations, and the continuous improvement of our processes, products, and services**. To achieve these commitments, PMG Constantí promotes the following strategies:

- **On-time delivery** of products and services that meet our customers' expectations at all levels, both present and future.
- **Promoting continuous improvement** in all processes through structured methodologies, data analysis, and systematic analysis of risks and opportunities.
- **Maintaining and strengthening supplier development** to ensure compliance with quality requirements and alignment with PMG Constantí standards.
- **Preventing defects** through robust, controlled, and quality-oriented processes, supported by **innovation** and the development or improvement of technologies and production methods from design to production.
- **Encouraging personal leadership**, competence development, and individual responsibility as key pillars to ensure reliability and business success.
- **Implementing process-based management**, supported by indicators, periodic reviews, and corrective and preventive actions that enable sustainable and predictable performance.
- **Complying with the information security policies** implemented to meet the standards required by TISAX, thus ensuring the protection of our customers' confidential information and maintaining trust in our services.

The management of PMG Constantí is responsible for communicating and ensuring compliance with this policy, guaranteeing that all people in the organization understand and apply it, and that it is properly communicated to interested parties through the established channels.

Iñaki Ortiz
Plant Manager

Constantí, 19th March 2026

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